

For the Month of  
October 2007



CITY OF HUNTINGTON BEACH

# Code Enforcement Activity Report

## Overview of Monthly Code Enforcement Activity

In October 2007, the Code Enforcement/Neighborhood Preservation Division continued its efforts to maintain and improve the quality of life throughout the community.

Over the course of the month, the division opened 314 new cases, conducted 744 inspections, and successfully resolved 355 cases.

Other achievements included:

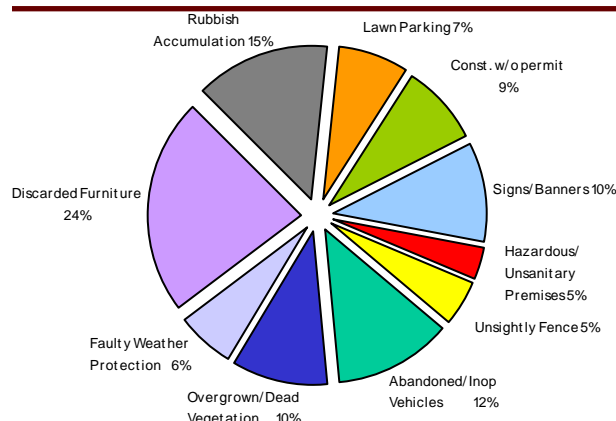
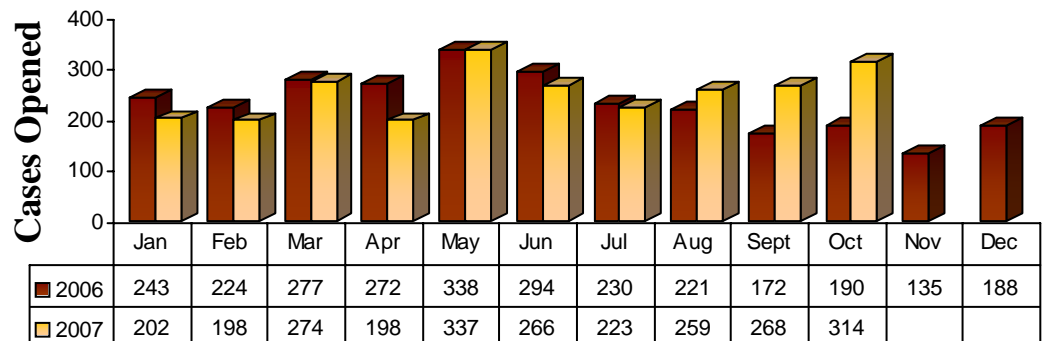
- Received/returned over 3,100 phone calls
- Initiated 229 proactive cases
- Responded to 85 citizen requests for service/complaints
- Responded to 80% of all complaints in 1 day or less

- Inspected 83% of all complaints within 48 hours.
- Averaged 2.12 days from initial call to first inspection
- Observed 358 violations and abated 352 violations
- Issued 167 notices of violation and 7 civil citations.
- On average, gained compliance within 29.34 days of the initial complaint

The division provided internal customer service to other City Departments by assisting in 26 cooperative action.

Staff also presented a report on code enforcement activity to the Planning Commission.

## Twelve Month Code Enforcement Case History



### Top Ten Violations by Type

- Discarded Furniture 32%
- Rubbish Accumulation 15%
- Overgrown/Dead Vegetation 10%
- Signs/Banners w/o Permit 10%
- Abandoned/Inop Vehicles 9%
- Construction w/o Permit 9%
- Lawn Parking 7%
- Faulty Weather Protection 6%
- Hazardous/Unsanitary Premises 5%